



## DRIVE THROUGH INFORMATION FOR THE COMMUNITY

**COVID-19 Drive through testing.** You may have noticed drive through testing for the COVID-19 popping up in the community. Drive through testing offers a way for medical staff to safely collect samples from patients for diagnostic testing from individuals who are considered at risk for COVID-19. The drive through process prevents sick individuals in need of testing from entering hospitals, labs, and health care spaces where they may pose a risk to others for infection. Here is what you need to know:

- **You need to call ahead.** DO NOT come to a drive through site without calling ahead. Care providers are providing assessments and registering new patients over the phone prior to them arriving at the drive through locations. See the numbers below to call for various service providers in the community.
- **Stay in your car.** COVID-19 testing drive through facilities are just like a fast food drive through – you STAY IN YOUR CAR for the entire process. This is what keeps it safe for healthcare staff and for you.
- **Bring your phone, and insurance card.** To avoid unnecessary person-to-person contact, care providers rely on being able to communicate by phone with patients. Make sure you bring your cell phone with you, keep it charged, and ensure your care provider has the correct number on file for you. This is also important for follow communication, including reporting test results and monitoring your condition and care. If you have health coverage, bring your insurance card or coverage information as services or testing may be billed.
- **Not everyone who wants a test will get a test.** Supplies for testing are limited. Guidance is that testing priority is tiered to test those at the highest risk first.
  - Michigan's testing priority criteria include:
    - Hospitalized patients.
    - Symptomatic healthcare workers.
    - Patients in congregate facilities with symptoms, including those at:
      - Long-term care or elderly living facilities.
      - Jails or prisons.
      - Homeless shelters.
      - Residential foster care facilities.

- Other group living settings.
    - Patients age 65 and older with symptoms.
    - Patients with underlying conditions with symptoms.
    - First responders with symptoms.
    - Critical infrastructure workers with symptoms.
    - Individuals with mild symptoms.
- For people with mild to moderate symptoms- COVID-19 tests are available only as supplies and capacity allow. However, anyone who is symptomatic (fever, respiratory symptoms, cough) should be self-quarantining and monitoring themselves at home. Contact your usual healthcare provider if you are sick or have worsening symptoms and stay at home. In the meantime, have everyone in your house practice social distancing (stay about 5-6 feet apart), increase both handwashing and surface wiping along other home sanitation practices (including frequent bathroom and kitchen counter cleaning) as if they are contagious to protect others.

### **Screening, assessing and testing –what’s the difference?**

- **Screening:** Screening is a set of questions or initial information gathered from a person to determine if there are any risk factors that need further investigation to protect themselves or others from COVID-19. You may be stopped when entering a building and asked questions about recent travel, symptoms of illness, or any underlying health issues. Please understand these are important precautions and do not enter offices directly. A person who screens positive for a risk factor may be referred on for further assessment or asked to take protective measures like wear a mask.
- **Assessment:** Assessment is a clinical evaluation by a medical professional to determine what may be causing symptoms and determine what diagnostic tests may be necessary to confirm a diagnosis. A provider may order a COVID-19 test or order other tests such as influenza or strep to determine the cause of a patient’s symptoms and determine appropriate treatment.
- **Testing:** Testing is the actual collection of samples from a person, and performing diagnostic tests to these samples to determine what is causing an illness. With test results, a provider is able to diagnose a condition, and recommend appropriate treatment. There is no treatment for COVID-19, therefore the recommended care plan may be to stay at home, self-care, and quarantine unless symptoms become more severe.

### **Accessing Care:**

If you have an established medical provider: contact your current medical provider if you are sick, experiencing fever, respiratory symptoms or cough. This is especially important if onset of symptoms is within 14 days of returning from travel to a widespread affected area or if you’ve had close contact (within six feet) of a confirmed COVID-19 case.

- **Sparrow Laboratories for COVID-19 Testing:** If you’ve been assessed by your medical provider and they submit an order for the COVID-19 test through Sparrow Laboratories,

you may go to the COVID-19 testing drive through. You must have an active order for COVID-19 with Sparrow Laboratories from your medical provider to receive testing.

- St. Lawrence campus - 1210 W. Saginaw Street, in Lansing. 6am-Midnight daily, seven days a week.
- PHP Building, located at 1400 E Michigan Ave M-F 6am-5pm
- **MSU HealthTeam** – Must have provider order for COVID-19 Test and driver's license (ID)
  - Parking lot 100, at 804 Service Road (at the MSU Clinical Center) starting April 1<sup>st</sup>. 8:30am-12:30pm, Monday-Friday.
- **Ingham Community Health Centers (Forest Community Health Center)**
  - You must call the health department first for assessment and an appointment. Call (517) 887-4517. 2316 S. Cedar St, Lansing MI 48910 Monday through Friday, 8am to 5pm.
  
- **Sparrow Laboratories for regular lab work (Non-COVID testing):** To promote social distancing, to protect the health and safety of patients, Sparrow Laboratories is also offering a drive through service for blood draws and other non-COVID related labs. All you need is an active order from your healthcare provider with Sparrow Laboratories to access draw services through the drive through. Sparrow is offering this service at two locations, although new locations may be added:
  - **Forest Community Health Center**, 2316 S. Cedar St, Lansing MI 48910 Monday through Friday, 8am to 5pm.
  - **Sparrow Medical Arts Building**, 1322 E. Michigan Ave, Lansing, MI 48912 Monday through Friday, 8am through 5pm, and Saturdays 8am-3pm.

If you do not have an established relationship with a healthcare provider, assessment and drive through COVID-19 testing is available through the following healthcare facilities in the community:

- **Ingham Community Health Centers in partnership with the Ingham County Health Department** – Virtual Assessment and COVID-10 test ordering available by phone through Ingham Community Health Centers at the Forest Community Health Center, 2316 S. Cedar Street, Lansing MI 48910, Monday through Friday 9am-4pm. **Please do not come directly to or enter the building without calling ahead to the Health Department at 887-4517 or Forest Community Health Centers 887-4302.** ICHC is able to provide over the phone patient registration and assessment by a provider. Accepting all insurance, no insurance, Medicaid/Medicare and providing service regardless of ability to pay.
  
- **Redicare Okemos** – 1881 W. Grand River, Okemos, MI 48864. They accept most commercial insurances, Medicare, and self-pay. They accept Medicaid only if it's a secondary insurance at this time. M-Sat 8A-8P and Sunday 8A-5P. Patient registration and appointments to assess patient status are required and can be made online at [www.redicareokemos.com](http://www.redicareokemos.com). If you do not have internet access, please call 517-339-2100, Ext. 0. When you arrive, PLEASE DO NOT ENTER THE BUILDING, but call the above number and to start a visit via telephone.

As additional service sites are added through the community, and this document will be updated accordingly.

**For general questions about COVID-19.** Please go to the State of Michigan website at [www.mi.gov/coronnavirus](http://www.mi.gov/coronnavirus) or call the hotline at 1-888-535-6136 or the Ingham County Health Department COVID-19 Hotline, 887-4517