

ICHC Sliding Fee Discount Program

Ingham Community Health Centers offer a Sliding Fee Discount Program. Patients without insurance or those who are underinsured (have insurance with high out-of-pocket deductibles or services that are not covered by their insurance) may be eligible for a healthcare discount.

Eligibility is based on total household income and family size.

Some programs and services have different eligibility requirements. Our staff will help you know what you may be eligible for.

HOW TO APPLY

Our front office staff can assist you in applying for the Sliding Fee Discount Program at the time of your scheduled appointment.

You must provide income information for all household members once per year.

Any changes in income or family size must be reported for a review of your income.



Questions?

If you have any questions concerning the Sliding Fee Discount Program, please ask any of our front office staff.



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SLIDING FEE DISCOUNT PROGRAM

ICHC MISSION:

**“Better Health Begins With You.
We Can Help You Get There.”**

Frequently Asked Questions

Q: Is all my income information confidential?

A: Yes. All information that we collect about you is confidential.

Q: Are the Ingham Community Health Centers “free?”

A: No. Most uninsured patients are responsible for a nominal fee; though there are some program and service exceptions.

Q: Will I get a statement in the mail?

A: If you have a balance, you may receive a statement in the mail. If you have questions about a statement you receive, please contact the Billing Department.

(517) 887-4383.

Q: How much will I owe?

A: Based upon provided services, the amount you will pay/owe will depend on your household income.

Payment is expected at the time of service. Services will not be denied based on ability to pay.

Frequently Asked Questions

Continued.....

Q: Who pays for the services that are discounted?

A: The ICHC Sliding Fee Discount Program is made possible by federal grants through the Bureau of Primary Health Care.

Q: What if I have no income?

A: Our front office staff can help you figure out your sources of income. They may ask questions like “where do you live” or “how do you pay for your food.”

Q: I have to pay a lot of money before my insurance pays for my health care. Can I apply for the Discount Program?

A: Yes, the ICHC Sliding Fee Discount Program can be used to help you with any out-of-pocket deductibles or non-covered services.

Q: Do I have to be a U.S. citizen to apply for the Discount Program?

A: No, you do not.

The following are sources of income:

- Wages, Tips and Salaries
- Earnings from Self-Employment
- Child Support
- Social Security (Retirement, Survivors and Disability)
- Unemployment Benefits
- Income from Rental Property
- Interest Income
- Investment Income
- Workers Compensation
- Supplemental Security Income
- Veteran Benefits
- Pensions and Retirement Benefits
- Gaming Revenues
- Regular Money from Family, Friends or Foreign Government Support
- Insurance Payments
- Spousal Support
- Military Allotments
- Strike Pay
- Training Income
- Trust Funds (if currently collecting)
- Lottery Winnings